

CONTACT DETAILS FOR HANDLING UCC COMPLAINTS

S.No.	Name of SP	Service Area	Nodal Officer	Designation	Contact No.	Fax No.	Email Address	Address
1	BPL Mobile Communications Ltd	Mumbai	Sumeet Badlaney	Head- Customer Service & Nodal Officer Central Level	9821058969	022-28441310	sumeet.badlaney@bplmail.com	BPL Mobile Communication Ltd. Eureka Tower's, B-Wing 4th Floor Mindspace, Behind Toyota Showroom Link Road, Chincholi Bunder, Malad West, Mumbai - 400 064
		Mumbai	Ms Radha Nair	Nodal Officer - Circle level	9821058768	022-24310331	radha.nair@bplmail.com	BPL Mobile Communication Ltd. Eureka Tower's, B-Wing 4th Floor Mindspace, Behind Toyota Showroom Link Road, Chincholi Bunder, Malad West, Mumbai - 400 064
2	Vodafone Group	Punjab		Nodal Officer (UCC)	111	919888098888	Vodafonecare.ap@vodafone.com	C-131, Industrial Area, Phase-VIII, Industrial Area, Mohali 160071 Punjab
		Mumbai		Nodal Officer (UCC)	111	66661200	assist@vodafone.com	Vodafone. Peninsula Corporate Park, Ganpatrao Kadam Marg. Lower Parel. Mumbai 400013
		Karnataka		Nodal Officer (UCC)	111	080-41193010	Vodafonecare.kar@vodafone.com	Vodafone Essar South Ltd Ground Floor, Block-1 No-9, Prestige Bluechip Complex Opp Christ College Hosur Road Bangalore - 560029

		UP (W)		Nodal Officer (UCC)	111	011-41611089	Care.upw@vodafone.com	B1/G2, Mohan Cooperative Industrial Estate, Mathura Road, New Delhi - 110044
		Rajashtan		Nodal Officer (UCC)	111	91 141 548811	Vodafonecare.raj@vodafone.com	Vodafone Office, 5th Floor, Gaurav Tower, Malviya Nagar, Jaipur - 302017
		Andra Pradesh		Nodal Officer (UCC)	111	+91-040 27764777	Vodafonecare.ap@vodafone.com	Vodafone Essar South Ltd. 6th Floor, Varun Towers II Begumpet Hyderabad 500 016, Andhra Pradesh India
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		Gujarat		Nodal Officer (UCC)	111	(079) 26575990	Vodafonecare.gujrat@vodafone.com	Vodafone Essar Gujarat Limited 6th Floor, Sakar II Ellis Bridge, Ahmedabad - 380006.
		Kolkata		Nodal Officer (UCC)	111	0983009824 1	Vodafonecare.kol@vodafone.com	Vodafone Essar East Limited , 11 DR. U. N Brahmachari Street, 5th Floor, Constantia Office Complex, Kolkata 700017
		Rest Of Bengal		Nodal Officer (UCC)	111	0983009824 1	Vodafonecare.wb@vodafone.com	Vodafone Essar East Limited , 11 DR. U. N Brahmachari Street, 5th Floor, Constantia Office Complex, Kolkata 700017

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		Chennai		Nodal Officer (UCC)	111	9884012345	Vodafonecare.chennai@vodafone.com	#7, Mayor Sivarajan Street, 1st Floor, Royapettah, Chennai - 600 014
		UP East		Nodal Officer (UCC)	111	0522 2615652	Care.upe@vodafone.com	Vodafone Essar Digilink Ltd. 5, Shahanajaf Road Hazartganj Lucknow - 226 001
		Delhi		Nodal Officer (UCC)	111	1126388950	care@vodafone.com	C-48, Okhla Industrial Area, Phase-11
		Maharashtra & Goa		Nodal Officer (UCC)	111	020-30116003	Vodafonecare.mah@vodafone.com	Vodafone Essar Cellular Ltd. The Metropolitan, F.P. No. 27 Survey No. 21, Wakdevadi Old Mumbai Pune Highway Shivajinagar, Pune 411003
		Kerala		Nodal Officer (UCC)	111	91 484 238 2482	vodafonecare.ker@vodafone.com	Vodafone Essar Cellular Limited, 1st Floor, Mather Square, Opp. North Railway Station, Cochin - 682031
3	Dishnet Wireless Ltd/ Aircel Group	Assam	Monisha Dowerah	Dy. Manager	9854199230	0361-2464605	monisha.dowerah@aircel.co.in	Dishnet Wireless Ltd. Triveni Commercial Complex, 3rd Floor, G.S. Road, Ulubari, Guwahati 781007
		North East	Shanti Diengdoh	Dy. Manager	9856199230	0364-2223596	shanti.diengdoh@aircel.co.in	Dishnet Wireless Ltd. 2nd Floor DGC Crossroad, Police Bazar, Shillong - 793001
		Jammu	Deepak Pargotra	Asst. Manager	9811090163(R) 9811918500(S)	0191-2472462	deepak.pargotra@aircel.co.in	Dishnet Wireless Ltd. Hall No.105-112 B1, North Block Bahu Plaza Complex, Jammu-180012

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		Himachal Pradesh	Rahul Dhawan	Asst. Manager	9857199220	0177-2626281	rahul.dhawan@aircel.co.in	Dishnet Wireless Ltd. 2nd and 3rd Floor, Keonthal Complex, Main Bazar, Khalini, Shimla-171002
		Orissa	David Sahoo	Asst. Manager	9853199250	0674-2303647	david.sahoo@aircel.co.in	Dishnet Wireless Ltd. 7th Floor, Block B, Fortune Towres, Chandrasekharpur, Bhubaneshwar-751023
		Bihar & Jharkhand	Ashun Sharma	Dy. Manager	9852199210	0612-2202517	ashun.sharma@aircel.co.in	Dishnet Wireless Ltd 4th Floor, Office No.415, Maharaja Kameshwar Complex, Fraser Road (Mazharul Haaue Path) Patna - 800001
		West Bengal	Ananya Banik	Asst. Manager	9851199294	0343-2543613	ananya.banik@aircel.co.in	Dishnet Wireless Ltd. A-201 to 205, A-304, A Block, City Centre, Durgapur-713216
		Chennai	Radhika Manoharan	Executive Customer Care	044 25324141 9841022130	044 25323131	radhika.manoharan@aircel.co.in	AIRCEL Cellular Ltd. Aircel Towers, 301, Poonamalee Road, Kilpauk, Chennai 600 010
		Tamil Nadu	Hemalatha Kannan	Sr. Executive Customer Care	0422-2217217 9842201044	0422-2211512	hemalatha.kannan@aircel.co.in	Aircel Ltd. No.5, TB Road (Huzur Road) Codissia Tower, Coimbatore - 641028
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		Delhi & NCR	Ms.Ritu Thapar		011-30332655	011-30331833	<i>Rcomnodalofficer.Delhi@relianceada.com</i>	12th Floor, Vijaya Building, Barakhambha Road, New Delhi 110001.
		Gujarat	Ms.Kruti Mehta		079-30331424	079-30331502	<i>Rcomnodalofficer.GJ@relianceada.com</i>	Reliance House, Near Mardia Plaza, Off.C.G.Road, Ahmedabad 380006
		HP	Mr.Ashutosh Kashyap		9817020065	0177 3031327	<i>Rcomnodalofficer.Chennai@relianceada.com</i>	Reliance Communications Limited,Bhrata Sadan, Opposite SBI Zonal Office, Kasumpati, Shimla-171009,
		Haryana	Mr.Hemant Sharma		0172-3031973	0172-3031918	<i>Rcomnodalofficer.Haryana@relianceada.com</i>	SCO 135-136, Sector 9C, Madhya Marg, Chandigarh.
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		Kolkata	Ms.Karen Ansar		033-30332584	033-30331997	<i>Rcomnodalofficer.KOL@relianceada.com</i>	Reliance House, 4th Floor, 34 Chowringhee Road, Kolkata 700071.
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	Punjab & Chandigarh	Mr. Deepak J. Chauhan		0172-3251959	0172-3031918	Rcomnodalofficer.Punjab@relianceada.com	SCO-135, 136, Sector 9C, Madhya Marg,Chandigarh.
	Rajasthan	Mr.Arvind Keswani		0141 3031596	0141 3031412	Rcomnodalofficer.RJ@relianceada.com	D - 69, Sardar Patel Marg, C - Scheme, Jaipur.
	TN & Chennai	Ms.Venkateswari Arumugham		0422-3031008	0422-3031060	Rcomnodalofficer.TN@relianceada.com	6, Haddows Road, Nungambakkam, Chennai 600 006
	UP (E)	Ms.Ajita Srivastava		0522-3031640	0522-3031059 / 2308024 / 2308024	Rcomnodalofficer.UPE@relianceada.com	1st floor, Magnum Plaza, Eldeco Greens, Gomti Nagar, Lucknow 226010.
	UP (W) & Uttarakhand	Ms.Pallavi Singh		0121-3031423	0121-3031463	Rcomnodalofficer.UPW@relianceada.com	407/1, 2nd Floor ,Mangal Pandey Nagar , University Road Meerut-250001,
	West Bengal	Ms.Karen Ansar		033-30332584	033-30331997	Rcomnodalofficer.WB@relianceada.com	Reliance House,4th Floor, 34 Chowringhee Road, Kolkata 700071.
	J & K	Mr. Sandeep Bhanot		0191-2459309	0191-2450120	Rcomnodalofficer.JK@relianceada.com	20 C, Extension Gandhi Nagar,Jammu.

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		Mumbai	M.B. Biradar	AGM (OP-CS)	9869256262	022-24322000	agmopcs@mtnl.nt.in	10th Floor, Telephone House, Prabha Devi, V.S.Marg, Dadar (W) Mumbai
6	Idea	Andhra Pradesh	Nanda Kumar		9948002229	040 66562222	grievance.ap@idea.adityabirla.com	Idea Cellular Limited, 3rd Floor, K.L.K. Estate, Fateh Maidan Road, Basheer Bagh, Hyderabad
		Gujarat	Devangshu Chowdhury		079-66714000 Extn: 4246	9179232322 40	grievance.gujarat@idea.adityabirla.com	IDEA Cellular Limited, Suman Tower, Plot NO.18, Sector 11, Gandhinagar-382011
		Maharashtra	Sanyogeeta Kulkarni		9850003689 Extn: 3689	9850003596 / 9850003298 / 9850003299	grievance.mh@idea.adityabirla.com	Idea Cellular Limited, 11/1, Sharada Centre, Erandwane, off Karve Road, Pune 411004
		Delhi	Nidhi Sagar		11-66615555 Extn: 5901	011-66615698	grievance.delhi@idea.adityabirla.com	Idea Cellular Limited A-30, Mohan Co-Operative, Industrial Estate
		UPEast	Utpal Tewari		9889009210	0522-2205225	grievance.upeast@idea.adityabirla.com	Idea Telecommunications Limited, Fortuna Towers, 10, Rana Pratap Marg, Lucknow, U.P - 226001
		UPWest	Rahul Talwar		9927099200 Extn: 1204	9990 555 888	grievance.upw@idea.adityabirla.com	IDEA Cellular Limited, A-68, Sector 64, Noida. 201301
		Rajasthan	Abhishek Mudgal		9887405656	0141 - 5183738	grievance.raj@idea.adityabirla.com	Idea Cellular Ltd. 1-2, Jai Jawan Colony, Tonk Road, Jaipur, Rajasthan - 302018
		Haryana	Upendra Varma		919990555555 Extn no 9110	0130 - 2234213	grievance.har@idea.adityabirla.com	IDEA Cellular Limited, A-68, Sector 64, Noida. 201301
		Himachal Pradesh	Upendra Varma		9882108686	0177 - 2620235	grievance.hp@idea.adityabirla.com	IDEA Cellular Limited, A-68, Sector 64, Noida. 201301

		Madhya Pradesh	Ahmed Ershadali		0731-40 31 414 Extn: 2470	0731 2551304	grievance.mp@ idea.adityabirla.com	IDEA Cellular Limited,139-140 Electronic complex,Paradheship ura, Indore - MP - 452010
		Kerala	Issac Thomas		9947902302	0484- 2382121 2382324	grievance.kerala@idea.adit yabirla.com	IDEA Cellular Limited,Mercy Estate, 3rd Floor, Ravipuram, M G Road, Cochin- 682015
7	Spice	Punjab	Munish Mahajan	Dy. Manager	9855412766	0172- 2236347	Munish_mahajan@spicein dia.com	Spice Telecom, C- 105 Industrial Aread, Phase-VII, Mohali- 160055
		Karnataka	Ganesh.S.	Nodal Officer-Legal & Regulatory	080-22098163	080- 22098280	ganesh_s@spicetele.com	Spice Towers, # 75, Richmond Road, Civil Sattion, Bangalore-25
8	Bharti Airtel Limited			Nodal Officer (UCC)	121	0124- 4242333	121@airtelindia.com	
9	BSNL	A&N Telecom Circle Port Blair	Atanu Ghosh,	CGM	03192-233800	03192- 233660	cgm_an@bsnl.co.in	A&N Telecom Circle, Telephone Bhavan, Port Blair
		Andhra Pradesh Telecom circle Office	M.S.S. Rao	GM(O)	040-23203355	040- 23201103	gm_bd_ap@bsnl.co.in	O/o CGMT, Doorsanchar Bhavan, Room No. 904, Abidi, Hyderabad-500001
		Assam Telecom circle Office	Soumya Ray	GM(D)	0361-2736310	0361- 2527007	gmd_assam@bsnl.co.in	O/o the CGM, Assam Telecom Circle/ BSNL, Guwahati-1.
		Bihar Telecom Circle Office	H.S. Dwivedi	GM(NC)	0612-2239952	0612- 2221681	gmbdnc_bihar@bsnl.co.in	O/o CGMT, 5th Floor, Sanchar Sadan, Sanchar Parisar, Budha Road, patna
		Chhattisgarh Telecom Circle Office	Jamuna Prasad	GM	0771-2229300	0771- 2228300	pg_cgappeal@bsnl.in	O/o CGMT, BSNL, Khamhardih Telephone Exchange, Campus, Vidhan Sabha Road, Khamhardih, Raipur- 492007

		Chennai Telephones	G. SELVAM	GM(O)	044-26613800	044-26616430	gselvam@bsnl.co.in	O/o, CGM, 78, Purasawalkam High Road, Chennai-600010
		Gujarat Telecom Circle Office	Ajit Singh	PGM(O)	079-26481050	079-26481600	pgmo_guj@bsnl.co.in	O/o CGMT, Telephone Bhavan, Near Navrangpura Telephone Exchange, C.G. Road, Ahmedabad-380006
		Himachal Pradesh Telecom circle Office	A.K. Sanghi	GM(Opn.)	0177-2626677	0177-2626999	app_auth_@bsnl.co.in	O/o CGMT, H.P. Telecom Circle, SDA Complex, Block No.-11, Shimla-9
		Haryana Telecom circle Office	B.D. Garg	GM(O)	0171-2602900	0171-2603286	vishwas4@yahoo.co.in	O/o CGMT, 107, The Mall, Ambala Cantt.
		Jharkhand Telecom Circle Office	B.N. Singh	GM(O)	0651-2210028	0651-2210029	bn_singh@bsnl.co.in	O/o CGMT, Jharkhand Telecom Circle, Ranchi
		J&K Telecom circle Office	R.K. Pandit	GM(O&D)	0191-2477222	0191-2477255	rk_pandit@bsnl.co.in	O/o CGMT, 4th Floor, Bahu Plaza, Rail Head Complex, Jammu Tawi-180012
		Kolkotta Telephone District	S.K.Bhaduri	GM(CR)	033-2243-8000	033-2243-8001		Telephone Bhawan(2nd floor),34, B.B.D. Bag, Kol- 1
		Kerala Telecom circle Office	Amit Mishra	GM(O)	0471-2306600	0471-2305922	amit_mishra@bsnl.co.in	O/o CGMT, Doorsanchar Bhavan, Trivandrum-695033
		Karnataka Telecom circle Office	A. Subramanian	GM(O)	080-25576577	080-25562602	gmop_ktk@bsnl.co.in	O/o CGMT, Doora Samparka Bhavan, No.1, Swami Vivekananda Road, Halsuru, Bangalore-560008
		Maharashtra Telecom Circle Office	B. L. Bordia		022-26619090	022-26608898	pgmd_mah@bsnl.co.in	O/o CGMT, D Wing, 1st Floor, Juhu Danda Admn. Bldg., Mumbai-400054

		M P Telecom Circle Office Bhopal	Ziaul Hasan	GM(Op)	0755-2760088	0755-2572424	gmo_mp@bsnl.co.in	407, BSNL Building, Near Press complex, Bhopal-462015
		NE-I Telecom Circle Office	Pa Paramanandhan	GM(M&O)	0364-2224737	0364-2228244	gmno_ne1@bsnlco.in	O/o DGM, CTO Building, Shillong-793001
		NE-II Telecom Circle Office	Arjun Singh	GM(Mktg)	03862-235888	03862-225888		Telephone exchange Building, DIMAPUR-NAGALAND
		Orissa Telecom Circle Office	U. S. Panda	GM(O)	0674-2535399	0674-2534545	uspanda@bsnl.co.in	O/o CGM, BSNL, Orissa, Bhubaneshwar
		Punjab Telecom circle Office	H.K. Verma		0172-2604747	0172-2646100	pg_appellete_pb@bsnl.co.in	O/o CGMT, Room No.226, Plot No-2, Sanchar Sadan, Sector 34A, Chandigarh
		Rajasthan Telecom circle Office	N.K. Singh	GM(CS)	0141-2379484	0141-2379464		O/o CGMT, Rajasthan Telecom Circle, Jaipur
		Tamilnadu Telecom Circle Office	D Varadarajan	PM(O)	044-28521224	044-28520044	pg_tnpgm@bsnl.co.in	O/o CGM TN Circle, 80 Annasalai, Chennai-600002
		UP(E) Telecom Circle Office	H.R. Shukla	GM(O)	0522-2621200	0522-2230300	h-r-shukla@bsnl.co.in	O/o CGMT, UP(East), M.G. Marg, Hazrat Ganj, Lucknow
		UP(W) Telecom Circle Office	S.C.Jain	GM(TS)	0121-2641415	0121-2411029	subhashjain@bsnl.co.in	O/o CGMT, MDA Building, 3rd Floor, Meerut
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		W. B. Telecom Circle Office	S.K. Bose	GM(O)	033-22100068	033-22100069	gmowb@sancharika.com	O/o CGMT, W.Bengal Telecom Circle, Kolkata

10	Tata Teleservices Ltd. & Tata Teleservices(Maharashtra) Ltd.	Corporate (Central Level Nodal Officer)	Ms Minoti Behera	Sr. Manager	9282109999 44-66662425/9282236200	044-66661266/0123	Minoti.Behara@tatatel.co.in	2,3,4 Paras Tower, Thiru-Vi-Ka Road Royapettah, Chennai. Tamil Nadu-600014
		RoWB	Kaustuv Das	Asst. Manager	9233309770 0343-6550149	No Fax	Kaustuv.Das@tatatel.co.in	TATA TELESERVICES LTD. The Citi Residency, 3rd Floor, Sahid Khudiram Sarani, City Centre, Durgapur -713216
		Rajasthan	Abhishek Saxena	Engineer	9214309337 0141-6558281	0141-6598699	Abhishek.Saxena@tatatel.co.in	Guman-1, Near Amarpali Circle, Vaishali Nagar, Jaipur, Rajasthan-302021
		New Delhi	Arushi Malhotra	Sr Executive	9212106137 011-66558167	011-66552020	Arushi.Malhotra@tatatel.co.in	2A, Old Ishwar Nagar, Main Mathura Road, New Delhi-110065
		Gujarat	Nandik Trivedi	Executive	9227209794 079-66558754	079-66558030	Nandik.Trivedi@tatatel.co.in	Gujarat Bhavan Opp. M.J. Library Ashram Road Ellisbridge, Ahmedabad, Gujarat-38006
		Karnataka	Suman V	Manager	9243199920 9243199970	088-6685000	suman.velagapudi@tatatel.co.in	B' Block 1st Floor Silicon Terraces 30/ 1 Hosur Main Road Koramangala, Bangalore, Karnataka-560095
		Karnataka	Asha Antony	Senior Executive	9243199970 9243199777	088-6685000	Asha.Antony@tatatel.co.in	B' Block 1st Floor Silicon Terraces 30/ 1 Hosur Main Road Koramangala, Bangalore, Karnataka-560097

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		Himachal Pradesh	Anil Chawla	Executive	9218509606 9218000555	177- 2624226	Anil.Chawla@tatatel.co.in	Tata Tele Services Hari Villa ,Charu Sood Building Kasumpti Chownk Shimla - 171009
		Bihar & Jharkhand	Ipshita Kamra	Manager	9234509082 0657-6550164	0657- 6699087	Ipshita.Kamra@tatatel.co.in	Voltas house, Bistupur , Jamshedpur, Jharkhand.-831001
		Haryana	Vijayasekhara Pillai	Asst. Manager	9254109606 9254000555	0184- 2251852	Vijaysekhara.Pillai@tatatel.co.in	TATA Teleservices Ltd.122/3 Kms Milestone,GT Road, Near Devilal Chowk,Karnal. Haryana- 132001
		Madhya Pradesh	Prakhar Modi	Asst. Manager	9229109877 0755-6660204	0755- 4220888	Prakhar.Modi@tatatel.co.in	Kwality Globus,Permal Wallace Compound, Opposite Reserve Bank of India, Hoshangabad Road, Bhopal. Madhya Pradesh-462011
		Kerala	Kalpana Vasudevan	Asst. Manager	9249409909 0484- 6550101/924903 6200	0484- 2333666	Kalpana.Vasudevan@tatatel.co.in	S.L.Plaza, Palarivattom, Kochi- 682 025
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		UP-East	Archna Bhasker	Asst. Manager	9235509536 0522-6550132	0522- 4000700	Archna.Bhasker@tatatel.co.in	TATA Teleservices Ltd., 2 R.F. Bahadurji Marg, Behind Shakti Bhawan, Lucknow, Uttar Pradesh(East)-226006
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		Maharashtra	Mayuresh Padgaonkar	Sr. Manager	9223349858 022-65102309	022- 67917777	Mayuresh.Padgaonkar@tatatel.co.in	D-26, TTC Industrial Estate, MIDC, Sanpada, navi Mumbai, Maharashtra-400703
		Maharashtra(TT ML)	Suguna Shetty	Team Leader- CS	9223302220 022-65102309	022- 67917777	Suguna.Shetty@tatatel.co.in	D-26, TTC Industrial Estate, MIDC, Sanpada, navi Mumbai, Maharashtra-400704
		Pune	Shailesh Nandanwar	Manager	9225525100,952 0-66005418	9225505566	SHAILESH.NANDANWAR@tatatel.co.in	Al Aqmar Bulid, 5 Ganesh Khind Road, Shivaji Nagar, Pune-411005
11	HFCL	Punjab	Sachin Biala		09877012187 0172-5090000	0172- 5091920	sachin.biala@hfclconnect.com	HFCL B-71, Phase-VII, Industrial Focal Point, Mohali, Punjab - 160055

12	Shyam	Rajasthan	Parimal Roy	Asst. Manager	0141-5100242	0141-5100240	parimalroy@hellorainbow.com	3 Rainbow Tower, Rainbow Circle, Vashali Nagar, Jaipur (Rajasthan)
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